



# Smart Service Group of Companies

Automation and robotization of business processes



# Smart Service Group of Companies



Retail



Logistics



Production

Since

**2013**

Smart Service is included in the register of accredited IT companies by the Ministry of Digital Development of the Russian Federation





# Automation and robotization of warehouse processes

## CONTROL SYSTEMS

### Automation of warehouse operations

WMS warehouse management system

Transport management systems

MDM system of mobile devices management

Pick by voice selection technology

Pick by light selection technology

## ROBOTS

### Robotization of logistics processes

Carrier robots, stacker robots

Cleaning robots

Pallet wrappers

Inspection robots / inventory robots

Shuttle storage systems

## STORAGE EQUIPMENT

### Automation of warehouse logistics

Industrial exoskeletons

Rugged tablets

Data collection terminals, printers and scanners

Storage systems, safe loading / unloading systems

Inventory systems, weight and dimensional measurement systems



# Automation and robotization of production processes

## CONTROL SYSTEMS

## ROBOTS

## EQUIPMENT

Automation production processes

Production and product lifecycle management: PLM, PDM, MES, CAD, CAE

Transport and warehouse management systems: TMS and WMS

Robot management systems: RMS

AI-enabled predictive analytics systems of equipment breakdowns

Robotization of technological processes

Stacker cranes

Bulk cargo manipulators / robots

Robotic welders

Inspection robots / Critical process parameters analyzers

Supply of equipment and materials

Automated storage and accounting system of equipment and inventory

Industrial scanners, data collection terminals, printers

Rugged tablets

Industrial exoskeletons



# System integration

## Development and supply

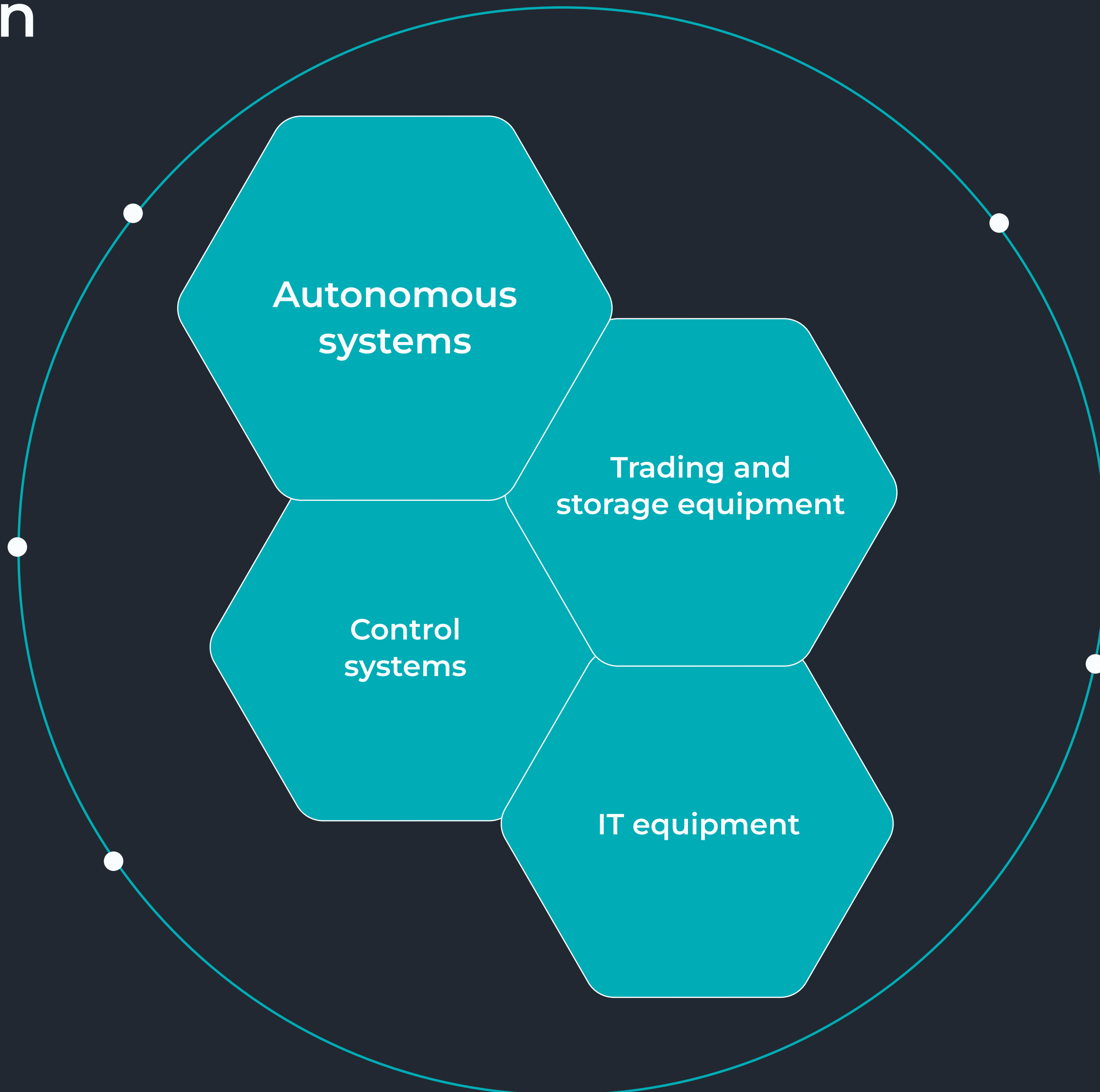
Customized high-tech solutions to meet customer needs

## Integration and customization

Full integration with existing systems and equipment customization for flawless operation

## Technical support

24/7 consultation and troubleshooting for reliable operation of the solutions



**Autonomous systems**

**Trading and storage equipment**

**Control systems**

**IT equipment**

## Field service

Rapid response visits of (mobile) engineers to minimize downtime and ensure business continuity

## Stationary service

Regular maintenance and repair of equipment to extend its service life



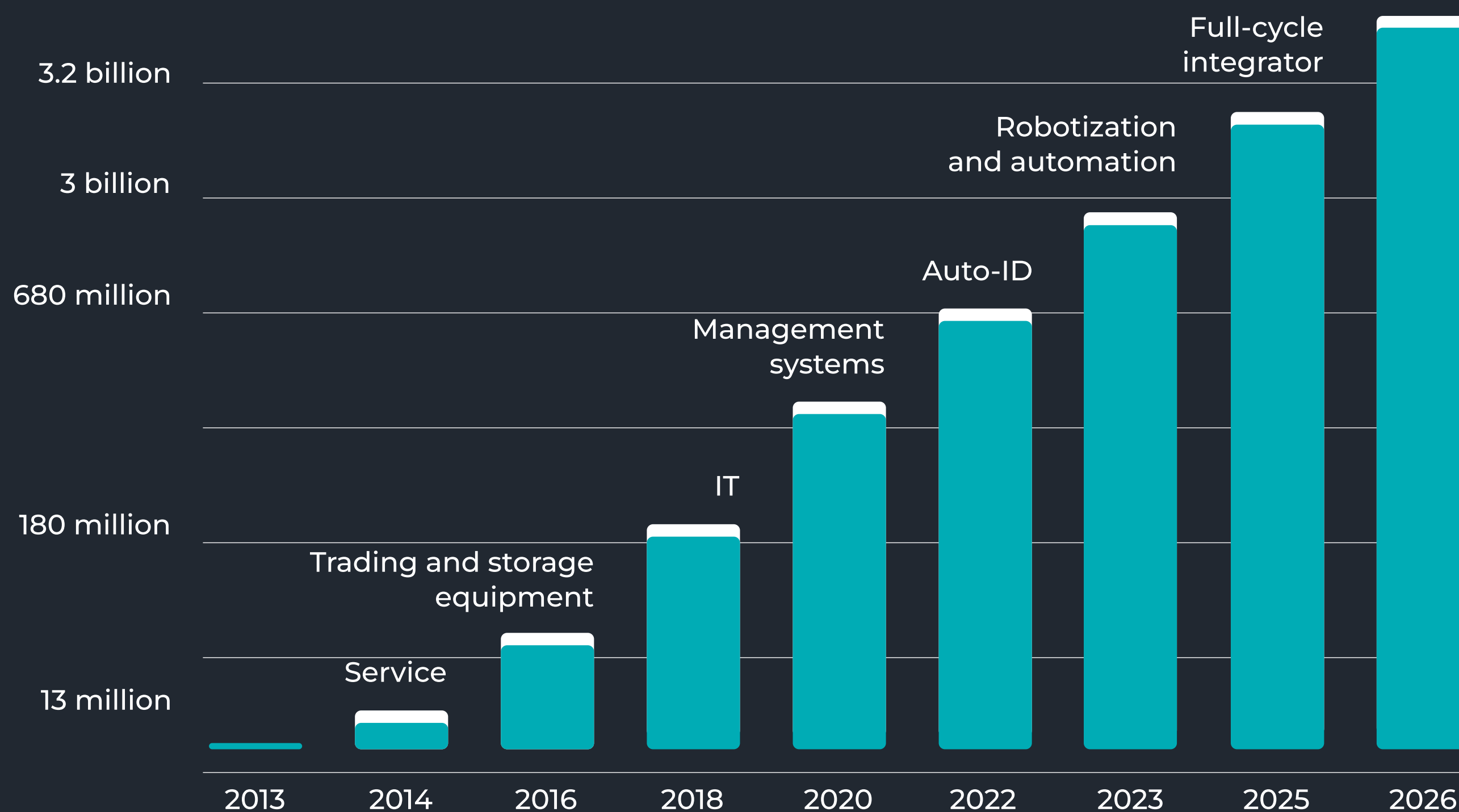
# Geography of work

The Smart Service Group of Companies operates throughout the Russian Federation, with service centers in major cities such as Moscow, St. Petersburg, and Krasnodar.





# Smart Service Group of Companies in figures



**3 billion +** annual turnover – over 3 billion rubles (2023)

**130 +** employees, many of whom have been with the company for over 5 years

**300 +** corporate clients, including the top 15 largest retail chains in Russia

**600 +** on-site service requests monthly

**3500 +** the stationary service center repairs units of equipment monthly



# They work with us and trust us

